



Minerva Surfaces Group®

LIMITED 10 YEAR COMMERCIAL (PRODUCT ONLY) WARRANTY — EFFECTIVE JANUARY 1, 2026

Minerva Surfaces Group warrants to the owner of the original installation of Minerva Surfaces Group® (the “Product”) that it shall be free from material defects for a period of ten (10) years from the date of commencement of installation.

During the first 10 years after the date of initial installation, the sole responsibility and liability of Minerva Surfaces Group shall be to repair or replace, at their option, if the product fails due to a manufacturing defect.

This warranty applies to Minerva Surfaces Group® products installed after January 1, 2026.

Terms and Conditions:

- The 10-year limited warranty applies to Minerva Surfaces Group® materials only.
- The Product must be fabricated and installed by a qualified and trained fabricator and installer.
- The Product should be used and properly maintained in accordance with instructions provided by Minerva Surfaces Group in its Minerva Surfaces Group® Product Care and Maintenance Guide.
- This warranty applies to Minerva Surfaces Group® that have been permanently installed in an interior application and have not been moved from their original location.
- In no event shall Minerva Surfaces Group be liable for special, indirect, incidental, punitive, consequential, or any similar damages whether or not caused by or resulting from the negligence of Minerva Surfaces Group, even if they have been advised of the possibility of such damages.
- Minerva Surfaces Group shall make its best effort to repair or replace with the best possible color match to the original material. Minerva Surfaces Group cannot guarantee that the repair or replacement will be an exact color match to the original due to the natural minerals and ingredients used in the manufacture of Minerva Surfaces Group®.
- The owner must give Minerva Surfaces Group prompt notice of any alleged defects discovered after exercising due diligence, and reasonably cooperate with the authorized service agent for Minerva Surfaces Group and provide access to the installation site to obtain service under this limited warranty.
- This warranty is applicable only to the original purchaser and only when all final payments have been made on the product.
- This warranty is non-transferable. Any associated repair or replacement cost other than the product will be the original purchaser’s responsibility.



- Product or materials not paid for in full.
- Issues that are inherent characteristics of quartz surfacing, regardless if considered as a defect by the purchaser.
- Damage from faulty or improper fabrication and/or installation is the responsibility of the respective companies providing the service. This includes, but is not limited to seams, seam performance, color match, caulking, and other aspects of fabrication and installation.
- Damage from improper or unstable support.
- Damage from any form of abuse, exposure to excessive heat, accidents, misuse, including but not limited to chips, cracks, scratches, and stains.
- Product that was installed with known or visible manufacturing defects at the time of installation.
- Color variance and variations in color, shape, size, and/or distribution of colors in a slab are inherent in either natural stone, manufactured composite, or quartz surfaces.
- Repairs or modifications that may be required by other trades (electrician, tile, cabinet, or plumbing, for example) to properly repair or replace the Minerva Surfaces Group® surfacing.
- All outdoor, portable, and non-interior applications.

Minerva Surfaces Group is not responsible for damage or injury caused in whole or by part by acts of God, job site conditions, exterior installations, architectural or engineering design, structural movement, acts of vandalism, fabricator or installer errors, or accidents.

No other express or implied warranties of merchantability or fitness for a particular purpose are made by this warranty, except for those expressly provided herein. Under no circumstances shall Minerva Surfaces Group be liable for any loss or damage arising from the purchase, use, or inability to use this product, or for any special, indirect, incidental, or consequential damages. In no case will Minerva Surfaces Group be liable for labor to remove and/or reinstall Minerva Surfaces Group® or other similar activities necessary to complete the replacement or removal of the defective material.

Claim Procedure:

To obtain service under this warranty, contact your original installer or distributor to verify if a warranty claim should be considered. Notify Minerva Surfaces Group of the same via email at info@minervaquartz.com.

Include the completed "Minerva Surfaces® Warranty Submission" form prior to the expiration of the warranty period. The customer must furnish Minerva Surfaces the completed Warranty Submission form to be considered. It may be sent by U.S. Mail or email to info@minervaquartz.com

Corporate office
83750 Citrus Ave. Suite 16
Indio, CA 92201
(714) 519-9034